1 2 3 4 5 6 7 8 9 10 11 12 13 14	ROBERT S. GIANELLI, #82116 RICHARD R. FRUTO, #200748 LOTTE COLBERT, #207157 GIANELLI & MORRIS, A Law Corporation 888 W. Sixth Street, 9 th Floor Los Angeles, CA 90017 Tel: (213) 489-1600; Fax: (213) 489-1611 C. JOE SAYAS, #122397 KARL P. EVANGELISTA, #250685 LAW OFFICES OF C. JOE SAYAS, JR. 700 N. Central Ave, Suite 235 Glendale, CA 91203 Tel: (818) 291-0088; Fax: (818) 240-9955 RONALD A. MARRON, #175650 LAW OFFICES OF RONALD A. MARRON 3636 Fourth Avenue, Suite 202 San Diego, CA 92103 Tel: (619) 696-9006; Fax: (619) 564-6665 Attorneys for Plaintiffs DANIEL TABARES, ET AL.	ORIGINAL FILED JUL 02 2012 LOS ANGELES SUPERIOR COURT
15	SUPERIOR COURT OF THE STATE OF CALIFORNIA	
16	FOR THE COUNTY OF LOS ANGELES	
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18 19	DANIEL TABARES and RHODORA TABARES; JUDY L. TAYLOR; ELIZABETH A. YOUNG; and JUDITH GILBERT, on behalf of themselves and all	CASE NO. BC 390195 Action Filed: May 5, 2008 Assigned to: Hon. Anthony Mohr. D. 309 CCW
20	other similarly situated individuals,)
21	Plaintiffs,	CLASS ACTION (CLASS ACTION
22	v.) -{ PROPOSE D] FIFTH AMENDED) COMPLAINT FOR:
23	EQUITRUST LIFE INSURANCE COMPANY, an Iowa corporation;) 1. UNFAIR COMPETITION (Cal. Bus.
24	JOSEPH SACKEY, an individual; and DOES 1 through 100, inclusive,	% Prof. Code §§ 17200 et seq.); 2. FRAUD;
25		3. BREACH OF CONTRACT; 4. DECLARATORY RELIEF;
26	Defendants.	5. PROFESSIONAL NEGLIGENCE
27		DEMAND FOR JURY TRIAL
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[Proposed] Fifth Amended Complaint

Plaintiffs bring this action on behalf of themselves and all others similarly situated, and on behalf of the general public, against Defendants and Does 1 through 100 as follows:

NATURE OF ACTION

- 1. This is a class action lawsuit brought by and on behalf of California consumers who purchased deferred annuities from EquiTrust Life Insurance Company ("EquiTrust") and, as subsets of the foregoing, those California consumers who were age 60 or older at the time of purchase, those California consumers who were age 65 or older at the time of purchase, and those California consumers who were sold EquiTrust deferred annuities by EquiTrust's appointed agent, Joseph Sackey ("Sackey").
- 2. Abuses in sales of deferred annuities have become a growing problem in California and across the country. Volatility in the stock market and other financial conditions has caused insurance companies to offer hundreds of annuity products. Due to the competition, and the quest for sales agents to market their annuity products, insurance companies have devised unlawful and deceptive sales tactics to induce sales and make enormous profits.
- 3. EquiTrust engaged in a plan to sell deferred annuities by recruiting a large number of selling agents and motivating them with high sales commissions. EquiTrust also promised to provide a bonus on its products to induce consumers to buy and to please agents by giving them an extra marketing tool. In doing so, EquiTrust falsely marketed the annuities as having no sales charges or fees and as providing an actual bonus. EquiTrust also represented that the annuities would provide stock market-linked growth and tax-deferred growth. EquiTrust concealed that it would recoup the cost of the sales commissions and the bonus from the purchasers by lowering the annual yields to be paid under the annuities. Thus, EquiTrust's annuities provided less growth, no tax-deferred growth, and no bonus. Additionally, the high marketing expenses utilized by EquiTrust, the high sales commissions and the purported bonus, caused EquiTrust to run afoul of minimum non-forfeiture statutes, consumer protection laws designed to protect consumers from

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buying annuities with minimal value. EquiTrust also authorized and ratified the acts of one of its selling agents who made various misrepresentations to California consumers.

THE PARTIES

- 4. Plaintiffs Daniel Tabares and Rhodora Tabares, husband and wife, are, and at all times mentioned herein were, residents and citizens of the State of California, County of San Bernardino. Plaintiff Elizabeth A. Young is, and at all times mentioned herein, was a resident and citizen of the State of California, County of San Bernardino. Plaintiff Judith Gilbert is a resident and citizen of the State of California, County of Los Angeles and her EquiTrust policy was delivered to her in the State of California, County of Los Angeles. Plaintiff Judith L. Taylor is, and at all times mentioned herein, was a resident and citizen of the State of California, County of San Diego.
- 5. EquiTrust is, and at all times mentioned herein was, an Iowa corporation authorized to transact and transacting the business of insurance in the State of California and within this judicial district. It is a wholly owned subsidiary of FBL Financial Group, Inc.
- 6. Sackey was at all times mentioned herein, a California resident, and a licensed life agent authorized to transact and transacting the business of insurance sales in this State and within this judicial district until May 31, 2009.
- 7. Plaintiffs allege that at all times relevant herein, each of the Defendants was the agent, joint venturer, associate, servant and/or employee of each of the other Defendants, and in connection with the action hereinafter alleged, was acting within the scope of such agency, employment and/or relationship, and each Defendant ratified each and every act, omission and thing done by each and every other Defendant named herein.
- 8. Plaintiffs are unaware of the true names and capacities of Defendants DOES 1 through 100, inclusive, and therefore sue these defendants by such fictitious names. Plaintiffs will amend this Complaint to allege their true names and capacities when ascertained. Plaintiffs allege

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27 28 on information and belief that each of the Doe Defendants is responsible or liable in some manner to Plaintiffs and other similarly situated individuals for the conduct alleged in this Complaint and that Plaintiffs' and such other individuals' damages as herein alleged were proximately caused by those Doe Defendants.

SUBSTANTIVE ALLEGATIONS

- 9. In 2001, EquiTrust agreed to coinsure deferred annuities sold by another Iowabased life insurance company, American Equity Investment Life Insurance Company ("American Equity"). Through this relationship, EquiTrust saw American Equity quickly grow its annuity business by aggressively recruiting new agents with the lure of high sales commissions. EquiTrust observed how American Equity entered into agreements with national marketing organizations ("NMO's") which, in turn, recruited sales agents to sell its annuities to the public. EquiTrust witnessed how American Equity induced these sales agents to promote and sell its annuity products over those of other companies by paying them high sales commissions and by paying overrides to the NMO's. ("We aggressively recruit new agents and expect to continue to expand our independent agency force.....These organizations [NMO's] typically recruit agents for us by advertising our products and commission structure. . . . "American Equity 2003 10-K filing at p. 7.) By 2003 American Equity had sold hundreds of millions of dollars in deferred annuities in California alone.
- 10. EquiTrust decided to follow American Equity's path to profits. In late 2003. EquiTrust created a business plan to sell deferred annuities through an independent agency force, just as American Equity had been doing. EquiTrust's plan was to recruit 30,000 new agents over the course of five years.
- 11. To enlist these agents and to induce them to sell EquiTrust's deferred annuity products over those of other companies, EquiTrust offered them high sales commissions. By the end of 2006, EquiTrust was exceeding its agent recruiting goal. ("Our original business plan

established in late 2003 called for 30,000 agents by the end of the fifth year and we are slightly ahead of that plan." FBL Financial Group, Inc. 2007 10-K filing, p. 7.) The recruitment of a large agency force and the payment of high sales commissions have enabled EquiTrust to sell in excess of \$400 million of deferred annuities to California consumers.

- 12. Like American Equity, EquiTrust also offered products which purported to provide a "bonus." This is an additional amount of money EquiTrust credits to the annuity's accumulated value at the time of purchase to entice purchasers to buy its annuities and to please sales agents who use the bonus as a selling tool.
- 13. In selling the annuities, EquiTrust promoted stock market-linked growth its annuities would provide, ("When the Market is Up... You're Up! When it's Down... You're Not!"; "Market-Linked Earnings"), tax-deferred growth ("tax-deferred earnings"), and, on products with a bonus, the unqualified benefit of a bonus ("And the bonus isn't just in the name. EquiTrust will immediately credit your contract an extra 10 percent on any premiums paid during the first contract year.").
- What EquiTrust knew and did not disclose to purchasers, however, was that paying sales agents a portion of the premiums deposited by the purchasers, and by adding any bonus that may be promised to the annuities' accumulated value, would require EquiTrust to recover these monies over the life of the annuities. Because EquiTrust had promised to return the premiums, along with the yields (interest) it was to apply annually to the annuities' accumulated value, EquiTrust needed to recoup the cost of the sales commissions and the bonus from the purchasers to make money. To do so, EquiTrust surreptitiously shaved monies off the annual yields, thereby lowering the returns received by the purchasers.
- 15. Rather than disclose its plan to manipulate the yields and recoup the cost of the high sales commissions and any bonus, EquiTrust did the opposite. In marketing the annuities, EquiTrust falsely represented that the purchaser would pay no sales charges or fees. ("There are

no fees, loads or sales charges.") EquiTrust also represented that any monies to be paid the selling agent would be paid by EquiTrust, without disclosing that the monies are actually paid by the purchaser.

- 16. Additionally, EquiTrust's high marketing expenses (e.g., 10% sales commissions and 10% bonus) caused it to utilize extremely high surrender penalties that apply over a lengthy period of time (e.g., 20% graduated over 14 years). EquiTrust uses the surrender penalties to coerce purchasers to stay on the policy while it recoups the cost of the high commissions and bonus and, for those who do surrender, to recoup such costs in a lump sum. With respect to California consumers who purchased the annuities when they were age 60 or older, EquiTrust's use of surrender charges above 10% and longer than 10 years in duration, violates California's non-forfeiture laws, consumer protection statues designed to provide minimal values in annuities. California Insurance Code sections 10168 et seq. Additionally, EquiTrust failed to comply with Insurance Code section 10127.13 by failing to adequately disclose the actual surrender charges that apply, including the existence of an additional charge known as a Market Value Adjustment, described below.
- 17. EquiTrust failed to adequately disclose that it boosts surrender charges when a purchaser wishes to withdraw his or her funds by applying what it calls a Market Value Adjustment ("MVA"). Although surrender charges work as a forfeiture, and must be clearly and adequately disclosed, EquiTrust fails to say precisely how the MVA works, placing an indecipherable mathematical formula in the contract. When a purchaser surrenders, however, and depending on market conditions, EquiTrust increases the surrender charge. EquiTrust does this to hedge its bet on interest rates. EquiTrust realizes that it runs risk from changing interest rates and it attempts to shift this risk to the purchaser without adequately disclosing that it is doing so. ("Interest rate is our primary market risk exposure. Substantial and sustained increases and

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decreases in market interest rates can materially and adversely affect the profitability of our products "FBL Financial Group, Inc. filing, p. 20.)

THE TABARES SALE

- 18. One of the sales agents recruited by EquiTrust was Sackey. Sackey sought an agent appointment with EquiTrust because of the high commissions it provided on its annuity products. Sackey used his appointment with EquiTrust to engage in fraudulent and deceptive practices in selling annuities to California consumers. Those practices include: a) misrepresenting himself as a skilled financial planner and retirement advisor; b) falsely presenting the deferred annuities as immediate annuities, and concealing the actual distribution date for the annuity; d) concealing the significant surrender charges and lengthy surrender period that EquiTrust would apply under the annuities; d) falsely promising that annuitants will be assured of a monthly income of \$2,500, interest only, for life; e) falsely promising that the entirety of the retirees' principal investment is guaranteed when, in actuality, only 87.5% of the principal investment is guaranteed under the deferred annuity; f) falsely promising that interest rates of up to 10% per year will be paid on the entirety of the initial investment, when in actuality the guaranteed interest rate is only between 1.5% to 2%, and such guaranteed interest rate only applies to the guaranteed portion of the initial investment (i.e., 87.5% of the principal), as opposed to the entirety of the initial investment; g) other acts which Plaintiffs are presently unaware of.
- 19. Since at least 2002, Sackey has been coming to the workplace of the Los Angeles Metropolitan Transportation Authority (hereafter, "MTA") in the City of Los Angeles for the purpose of soliciting sales of deferred annuities to MTA employees who were approaching the vesting date for their government pensions. In early 2004, Sackey targeted and solicited Plaintiffs, falsely holding himself out to them as a financial planner, annuity specialist, and retirement advisor with extensive experience in retirement planning, estate planning, wills and trusts. With these representations, Sackey was able to acquire the trust and reliance of Plaintiffs. Through the

misrepresentations and calculated concealments set forth above, Sackey convinced Mr. Tabares to roll the entirety of his pension into a private annuity chosen by Sackey: a MarketValue Index annuity issued by EquiTrust.

- 20. In reliance on Sackey's representations, and on the promises provided in EquiTrust's sales brochures and disclosure statement, Mr. Tabares completed the annuity application provided by Sackey on May 4, 2006, and subsequently allowed Sackey to roll Plaintiffs' retirement savings of over \$395,740 from Mr. Tabares' government pension into a MarketValue Index annuity issued by Equitrust. No specimen contract was provided at the point of sale.
- 21. However, unbeknownst to Plaintiffs at the time of purchase, and directly contrary to the promises made by Sackey, the annuity sold to Plaintiffs does not provide for immediate monthly interest payments. Far from the impressive returns promised by Sackey, the annuity has a Minimum Guaranteed Interest Rate of between 1.5% to 2%. Furthermore, withdrawals by Plaintiffs from the annuity within the first 10 years from purchase will incur substantial surrender charges of up to 12%. In addition, contrary to Sackey's assurances, the subject annuity does not guarantee the entirety of Plaintiffs' initial investment, but only 87.5% of that investment.

THE TAYLOR SALE

22. Judy L. Taylor was solicited to purchase an EquiTrust MarketPower Bonus Index annuity by one of EquiTrust's appointed agents. Ms. Taylor was shown the EquiTrust sales brochure and asked to read and sign the Equitrust disclosure statement, which she did. No specimen contract was provided at that time. Based upon the information provided, Ms Taylor purchased the annuity and paid a premium to EquiTrust.

THE YOUNG SALE

23. Elizabeth A. Young was solicited to purchase an EquiTrust MarketPower Bonus Index annuity by one of EquiTrust's appointed agents. Mrs. Young was shown the EquiTrust sales

documents and asked to read and sign the EquiTrust disclosure statement, which she did. Based upon the information provided, and EquiTrust's promise to pay a 10% bonus on the annuity, Mrs. Young purchased the annuity and paid a premium to EquiTrust. She was 63 years old at the time of purchase.

THE GILBERT SALE

24. Judith Gilbert was solicited to purchase an EquiTrust MarketTen Bonus Index annuity by one of EquiTrust's appointed agents. Ms. Gilbert's agent recommended that she purchase a MarketTen Bonus Index Annuity and asked her to read and sign the EquiTrust disclosure statement, which she did. No specimen contract was provided at that time. Based upon the information provided, and EquiTrust's promise of a 7% bonus on the annuity, Ms. Gilbert purchased the annuity and paid a premium to EquiTrust. Mrs. Gilbert was 68 years old at the time of purchase.

CLASS ACTION ALLEGATIONS

25. Pursuant to California Code of Civil Procedure section 382 and California Rules of Court, Rule 1855(b), Plaintiffs seek class certification of the following classes:

All California residents who purchased the following deferred annuities from EquiTrust Life Insurance Company: MarketValue Index, MarketPower Bonus Index, MarketBooster Index, and MarketTen Bonus Index.

All California residents who were age 60 or older when they purchased the following deferred annuities from EquiTrust Life Insurance Company: MarketValue Index, MarketPower Bonus Index, MarketBooster Index, and MarketTen Bonus Index.

All California residents who were age 65 or older when they purchased the following deferred annuities from EquiTrust Life Insurance Company: MarketValue Index, MarketPower Bonus Index, MarketBooster Index, and MarketTen Bonus Index.

All California residents who purchased the following deferred annuities from EquiTrust Life Insurance Company through Joseph Sackey: MarketValue Index, MarketPower Bonus Index, MarketBooster Index, and MarketTen Bonus Index.

a. Misrepresenting that there would be no sales charges or fees, that any monies

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paid to the selling agents would be paid by it, that the annuities would provide stock market-linked growth and tax-deferred growth, and concealing that it would recoup the cost of the high sales commissions paid the selling agents from the purchasers. EquiTrust surreptitiously shifted the cost of the high sales commissions back to the purchasers by shaving monies off the annual yields to be paid under the annuities;

- b. Misrepresenting that it would pay a bonus on its annuities and concealing that it would recoup cost of the bonus from the purchaser. EquiTrust surreptitiously shifted the cost of the bonus back to the purchasers by shaving monies off the annual yields to be paid under the annuities;
- c. With respect to California consumers who were age 60 or older at the time of purchase, violating Insurance Code sections 10168 et seq. and 10127.13.
- d. Failing to adequately disclose that it boosts surrender charges when a purchaser wishes to withdraw his or her funds by applying an MVA. EquiTrust fails to say precisely how the MVA works, placing an indecipherable mathematical formula in the contract. When a purchaser surrenders, however, and depending on market conditions, EquiTrust increases the surrender charge;
- e. Violating Insurance Code section 332, Civil Code section 1710 and other statutes;
- f. Other acts which Plaintiffs are presently unaware of.
- 35. Additionally, with respect to those class members that were sold EquiTrust annuities by Sackey, Sackey violated the UCL by:
 - a. Misrepresenting himself as a skilled financial planner and retirement
 Advisor;

- Falsely presenting the deferred annuities as immediate annuities, and concealing the actual distribution date for the annuity;
- c. Concealing the significant surrender charges to be assessed on any
 withdrawals made within the first 10 years after purchasing the annuity;
- falsely promising that annuitants will be assured of a monthly income of
 \$2,500, interest only, for life;
- e. Falsely promising that the entirety of the retirees' principal investment is guaranteed when, in actuality, only 87.5% of the principal investment is guaranteed under the deferred annuity;
- f. Falsely promising that interest rates of up to 10% per year will be paid on the entirety of the initial investment, when in actuality the guaranteed interest rate is only between 1.5% to 2%, and such guaranteed interest rate only applies to the guaranteed portion of the initial investment (i.e., 87.5% of the principal), as opposed to the entirety of the initial investment;
- g. Other acts which Plaintiffs are presently unaware of.
- 36. As a result of Defendants' unfair competition, Plaintiffs have suffered injuries in fact and have lost money or property, as have the other class members.
- 37. On behalf of themselves and on behalf of the general public, Plaintiffs and the class members respectfully request that the Court order Defendants to grant Plaintiffs restitution of the monies taken from them, and interest thereon, and enjoin Defendants from committing the acts alleged herein in the future.
- 38. Defendants knew their conduct was directed to one or more senior citizens, that those senior citizens were more vulnerable to said conduct than other members of the general public, or that their actions would cause emotional and economic damage to the senior citizens, thereby entitling Plaintiffs and the Class to treble damages under Civil Code section 3345.

39. Plaintiffs and the class members request attorneys' fees under Code of Civil Procedure section 1021.5 and/or under a common fund theory.

SECOND CAUSE OF ACTION

(Fraud Against All Defendants)

- 40. Plaintiffs and the class members hereby repeat and reallege paragraphs 1 through 39 and incorporate same as though fully set forth herein.
- 41. EquiTrust intentionally misrepresented and/or concealed the following material facts from Plaintiffs and the class members:
 - a. Misrepresenting that there would be no sales charges or fees, that any monies paid to the selling agents would be paid by it, that the annuities would provide stock market-linked growth and tax-deferred growth, and concealing that it would recoup the cost of the high sales commissions paid the selling agents from the purchasers. EquiTrust surreptitiously shifted the cost of the high sales commissions back to the purchasers by shaving monies off the annual yields to be paid under the annuities;
 - b. Misrepresenting that it would pay a bonus on its annuities and concealing that it would recoup cost of the bonus from the purchaser. EquiTrust surreptitiously shifted the cost of the bonus back to the purchasers by shaving monies off the annual yields to be paid under the annuities;
 - c. Failing to adequately disclose that it boosts surrender charges when a purchaser wishes to withdraw his or her funds by applying an MVA.

 EquiTrust fails to say precisely how the MVA works, placing an indecipherable mathematical formula in the contract. When a purchaser surrenders, however, and depending on market conditions, EquiTrust increases the surrender charge;
 - 42. Additionally, with respect to those class members that were sold EquiTrust

annuities by Sackey, Sackey intentionally made the following material misrepresentations and

- a. Misrepresenting himself as a skilled financial planner and retirement advisor;
- b. Falsely presenting the deferred annuities as immediate annuities, and concealing the actual distribution date for the annuity;
- c. Concealing the significant surrender charges to be assessed on any withdrawals made within the first 10 years after purchasing the annuity;
- falsely promising that annuitants will be assured of a monthly income of
 \$2,500, interest only, for life;
- e. Falsely promising that the entirety of the retirees' principal investment is guaranteed when, in actuality, only 87.5% of the principal investment is guaranteed under the deferred annuity;
- f. Falsely promising that interest rates of up to 10% per year will be paid on the entirety of the initial investment, when in actuality the guaranteed interest rate is only between 1.5% to 2%, and such guaranteed interest rate only applies to the guaranteed portion of the initial investment (i.e., 87.5% of the principal), as opposed to the entirety of the initial investment;
- 43. Plaintiffs and the class members relied upon said representations and omissions by purchasing the annuities.
- 44. As a proximate result of the representations and omissions of said Defendants,

 Plaintiffs and the class members have suffered loss of monies in a sum to be proven at the time of trial.
- 45. The aforementioned acts were performed by Defendants maliciously, fraudulently and oppressively entitling Plaintiffs and the Class members to punitive damages in an amount

appropriate to punish Defendants. Additionally, EquiTrust authorized, approved and ratified the acts of Sackey.

46. Defendants knew their conduct was directed to one or more senior citizens, that those senior citizens were more vulnerable to said conduct than other members of the general public, or that their actions would cause harm and injury to the senior citizens and/or their heirs and beneficiaries, thereby entitling Plaintiffs and the Class to trebling of any punitive damages awarded, under Civil Code section 3345.

THIRD CAUSE OF ACTION

(Breach of Contract Against EquiTrust)

- 47. Plaintiffs and the class members hereby repeat and reallege paragraphs 1 through 46 and incorporate the same as though fully set forth herein.
- 48. Plaintiffs and the class members entered into written contracts with EquiTrust, as alleged herein.
- 49. The essential terms of the contracts were that EquiTrust agreed to accept a premium from said purchasers, credit monies to their annuities, and pay interest. Said purchasers, in return, agreed to pay a premium under the contract.
 - 50. EquiTrust has breached the terms of the policies by:
 - a. Promising that there would be no sales charges or fees, that any monies due agents would be paid by it, that the annuities would provide stock market-linked growth and tax-deferred growth, then surreptitiously shifting the cost of the high sales commissions back to the purchasers by shaving monies off the annual yields to be paid under the annuities;
 - b. Promising that it would pay a bonus on its annuities then surreptitiously shifting the cost of the bonus back to the purchasers by shaving monies off the annual yields to be paid under the annuities;

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professional duty to provide honest, accurate, full and complete information regarding the annuities he was selling them.

- 58. Sackey breached his professional duty through false, misleading and deceptive sales and marketing practices as alleged herein, including, but not limited to, the following acts and omissions:
 - a. Misrepresenting himself as a skilled financial planner and retirement advisor;
 - b. Falsely presenting the deferred annuities as immediate annuities, and concealing the actual distribution date for the annuity;
 - c. Concealing the significant surrender charges to be assessed on any
 withdrawals made within the first 10 years after purchasing the annuity;
 - falsely promising that annuitants will be assured of a monthly income of
 \$2,500, interest only, for life;
 - e. Falsely promising that the entirety of the retirees' principal investment is guaranteed when, in actuality, only 87.5% of the principal investment is guaranteed under the deferred annuity;
 - f. Falsely promising that interest rates of up to 10% per year will be paid on the entirety of the initial investment, when in actuality the guaranteed interest rate is only between 1.5% to 2%, and such guaranteed interest rate only applies to the guaranteed portion of the initial investment (i.e., 87.5% of the principal), as opposed to the entirety of the initial investment;
 - g. Other acts which Plaintiffs are presently unaware of.
- 59. As a direct and proximate result of the above-noted breach of professional duties on the part of Sackey, Plaintiffs and the class members have suffered loss of monies in a sum to be proven at the time of trial.